



Resolved

- **COVID PPA Submissions**

Please exit PlusOne by clicking the PlusOne icon in the bottom right hand side of the task bar, right click and click exit, then restart PlusOne.

We will review Covid-19 vaccination form submissions from (24/5/24) and remove any duplicate forms and ensure you are not charged additional transactional fees.

We will also identify any forms that did NOT have the PPA submission box ticked, and reprocess these for claiming on your behalf. You do not need to do anything.

Sorry for the inconvenience experienced.

If you have any further questions and/or queries please reach out to MedAdvisor Support at support@medadvisor.com.au